



TERMS AND CONDITIONS

Our terms and conditions govern all sales and trading terms between you and your organisation and Rear Wing Pty Ltd (Rear Wing). Upon Order Confirmation, you acknowledge your understanding and acceptance of our Terms and Conditions.

Rear Wing may change our terms and conditions from time to time without expressly informing you or your organisation.

Services

Rear Wing designs and supplies custom motorsport and karting racewear and teamwear apparel.

Racewear Warranty

All motorsport and karting racewear is manufactured in accordance with the governing body standards and certified where applicable.

Artwork and Design

Rear Wing will design and develop Artwork and Designs for your approval. You are required to accept and approve in writing the Artwork and Designs prior to Order Confirmation.

You are to check Artwork and Designs thoroughly before approval as changes to Artwork and Designs after Order Placement may incur an additional cost to you.

By using any artwork and or logos you have presented to Rear Wing for your design, you acknowledge that you are the copyright holder or if this is not the case, you have permission to use the artwork by the copyright holder. You understand that any copyright infringement found is your sole responsibility and you will be held fully accountable should any legal action be initiated.

Any artwork created, designed, redrawn or modified by Rear Wing remains the property of Rear Wing.

Order Confirmation and Tax Invoice

Upon approval in writing of the Artwork and Design a Tax Invoice will be issued to you. Payment of the Tax Invoice constitutes approval of Artwork and Design and authority to proceed with processing your Order. Manufacturing and stock ordering will not commence until cleared payment has been received by Rear Wing.

Changes and Cancellations

Upon receipt of payment for your Order, racewear manufacturing commences and apparel stock is ordered immediately. Should you wish to make any changes to your Order the following will apply:

- Changes such as sizes, design, garment colour etc can be made within 24 hours of placement of an Order. Charges may apply for any Artwork and Design after this period.
- All racewear and apparel are custom manufactured to order. Rear Wing cannot accept cancellation of an Order after Order Confirmation.

Shipping/Freight

Shipping and transit times may vary. Rear Wing use reputable shipping agents and local carriers where applicable. Rear Wing will manage your order with great care, however Rear Wing are not responsible for any loss, damage, or shipping delay caused by a delivery carrier.

Returns

If you are not entirely satisfied with your purchase, email us at info@rearwing.com.au within 14 days from the date your Order is delivered to you.

No refunds can be provided on custom or printed racewear or printed apparel.

As custom race suits are manufactured to the individual, they cannot be returned or refunded. All Orders are custom and manufactured to your approved Artwork and Design.



Should you believe there is a manufacturing fault, or your Order is not in accordance with the approved Design, Rear Wing will assist you to resolve the issue expediently.

Rear Wing cannot be held responsible for certain circumstances beyond our control including the following:

- Spelling, punctuation or grammatical errors made by the customer;
- Inferior quality or low-resolution of uploaded images;
- Design errors introduced by the customer in the design creation process;
- Errors in user-selected options such as product type or size; and
- Delivery/shipping times.

If you consider you are eligible to Return an item, forward an email to info@rearwing.com.au with the following information:

- Your name and organisations name;
- Your Order confirmation and proof of purchase;
- The date of your purchase and the date of delivery;
- What item you would like to return;
- A short description of the manufacturing error;
- Confirmation that the product hasn't been worn or used; and
- A photo of the item you would like to return.

Rear Wing will contact you within 48 hours of receiving your Return request to discuss what your options are. Shipping charges incurred in connection with the return of an item are non-refundable.